

## Internet Services

### Ethernet Drops:

- Each drop is a minimum 5Mbps Ethernet connection (not DSL or cable modem).
- Your bandwidth to the internet is guaranteed to the minimum of the circuit speed that is ordered.
- The building is capable of providing a range of speeds from 5Mb up to 100Mb circuits.
- Third party circuits can be ordered from outside vendors to supply additional bandwidth if necessary.
- Private VLAN networks can be configured for your use.
- Private and Public IP addresses are available via DHCP and Static IP.

### Wireless Connections:

- Wireless is available in both, the Thomas & Mack Center Arena and Cox Pavilion Arena, as well as the public meeting spaces in the Thomas & Mack Center (see maps below).
- Sam Boyd Stadium only has wireless available on the Press Level.
- Once connected, guests will be brought to a portal page to register their laptop.
- Pre-paid and group access pass codes are available in advance of the show.

### Internet Restrictions:

- Our Internet network is not firewalled; no ports are blocked for incoming or outgoing connections.
- Private / Firewalled networks are available.
- We charge for each individual cable that is installed. If you have a room requiring more than one Ethernet connection, you are more than welcome to hub out the connection yourself and reduce your internet costs.

### Helpdesk:

- We have a helpdesk available to troubleshoot internet issues. However, we will only cover the circuit and equipment we supply. We will not troubleshoot personal computers or equipment.
- Our contact number is: 702-895-4722.

### Pricing:

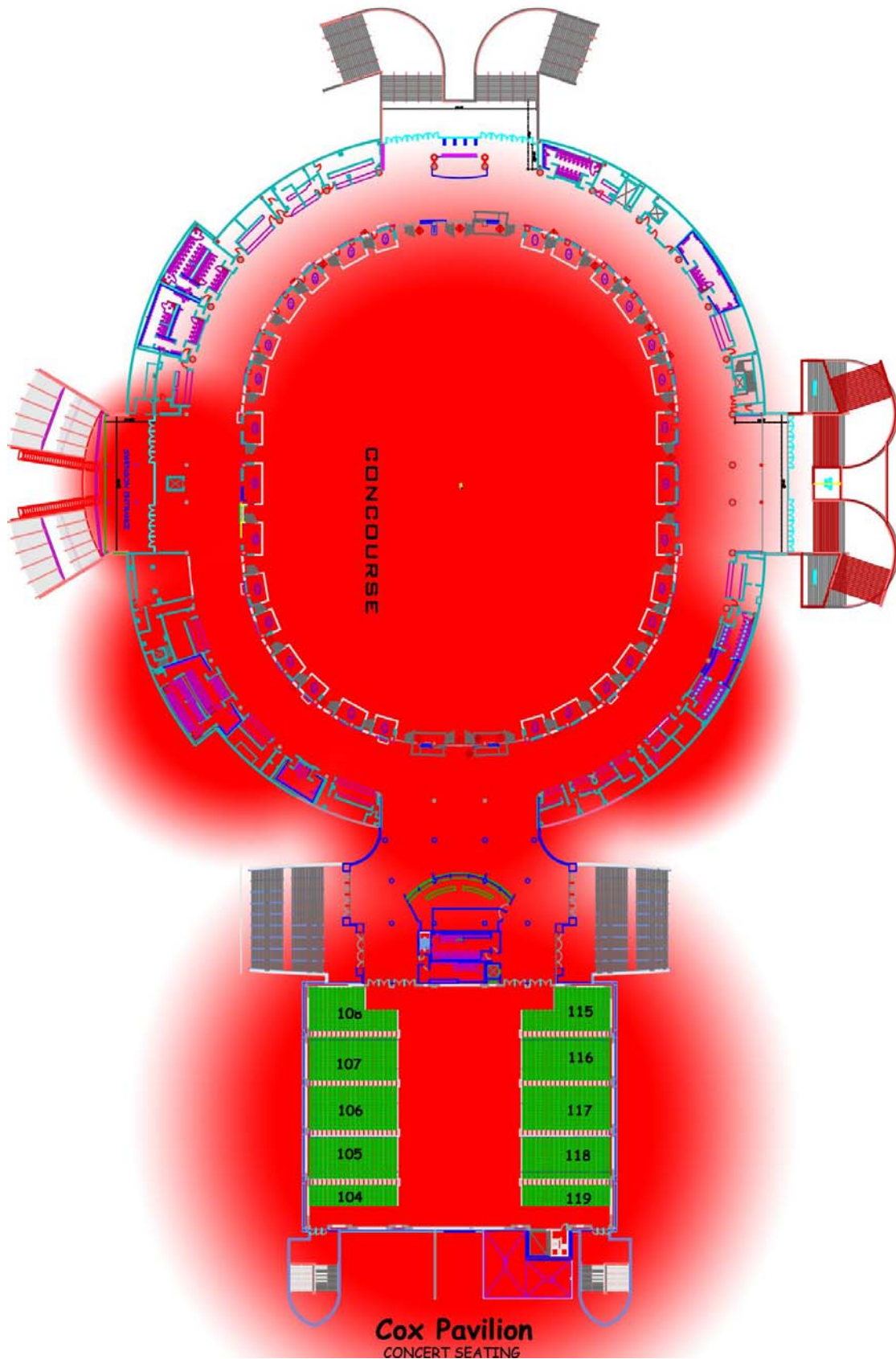
- Please contact your Event Coordinator or Catering Manager for current pricing information.
- VLAN, equipment, and dedicated circuit rates are available upon request.

### Contact:

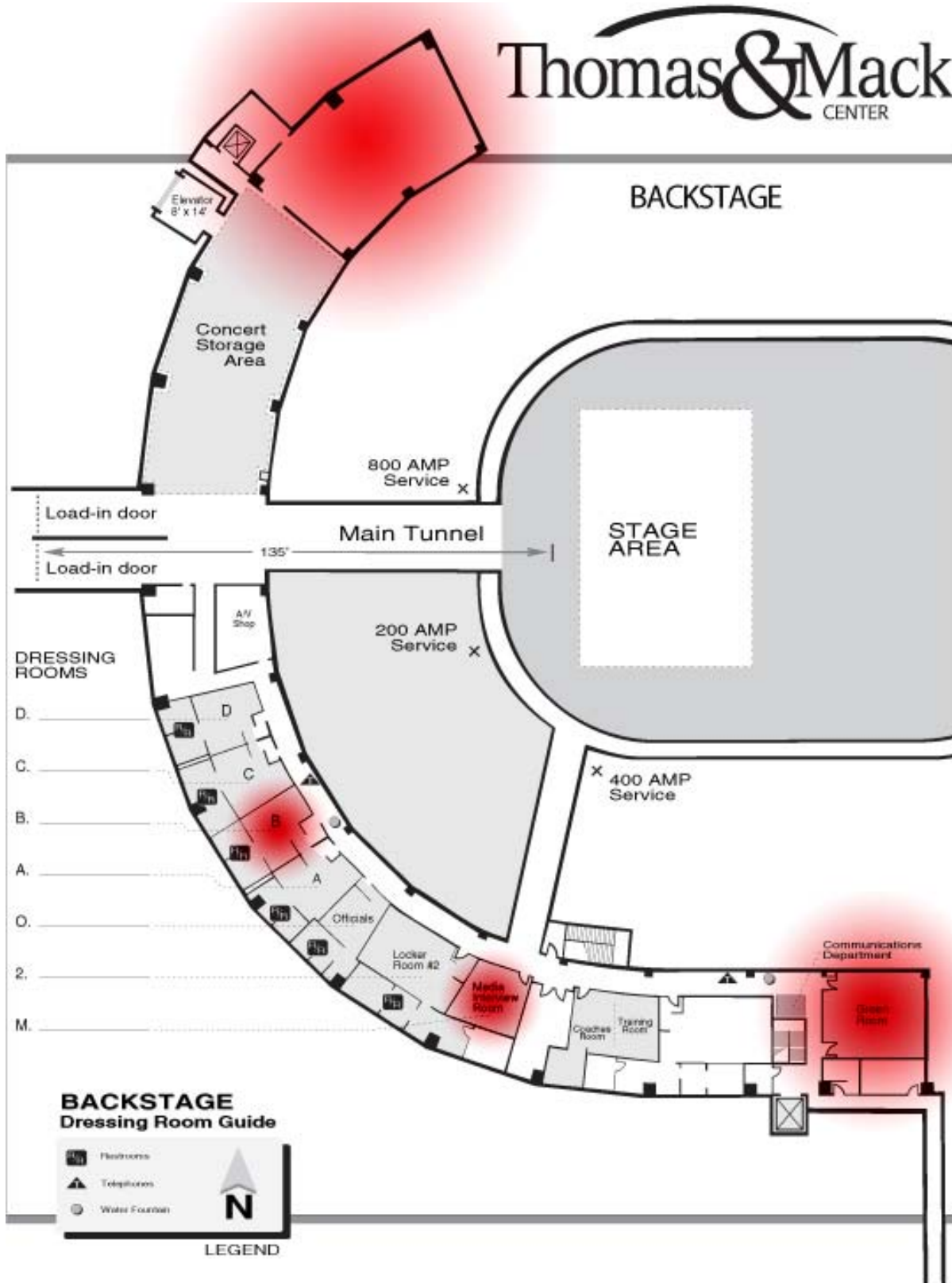
To order Internet Service, please contact:

Mark Horn, Communications System Specialist II  
(702)895-1742  
(702)895-1581 (Fax)  
[mark.horn@thomasandmack.com](mailto:mark.horn@thomasandmack.com)

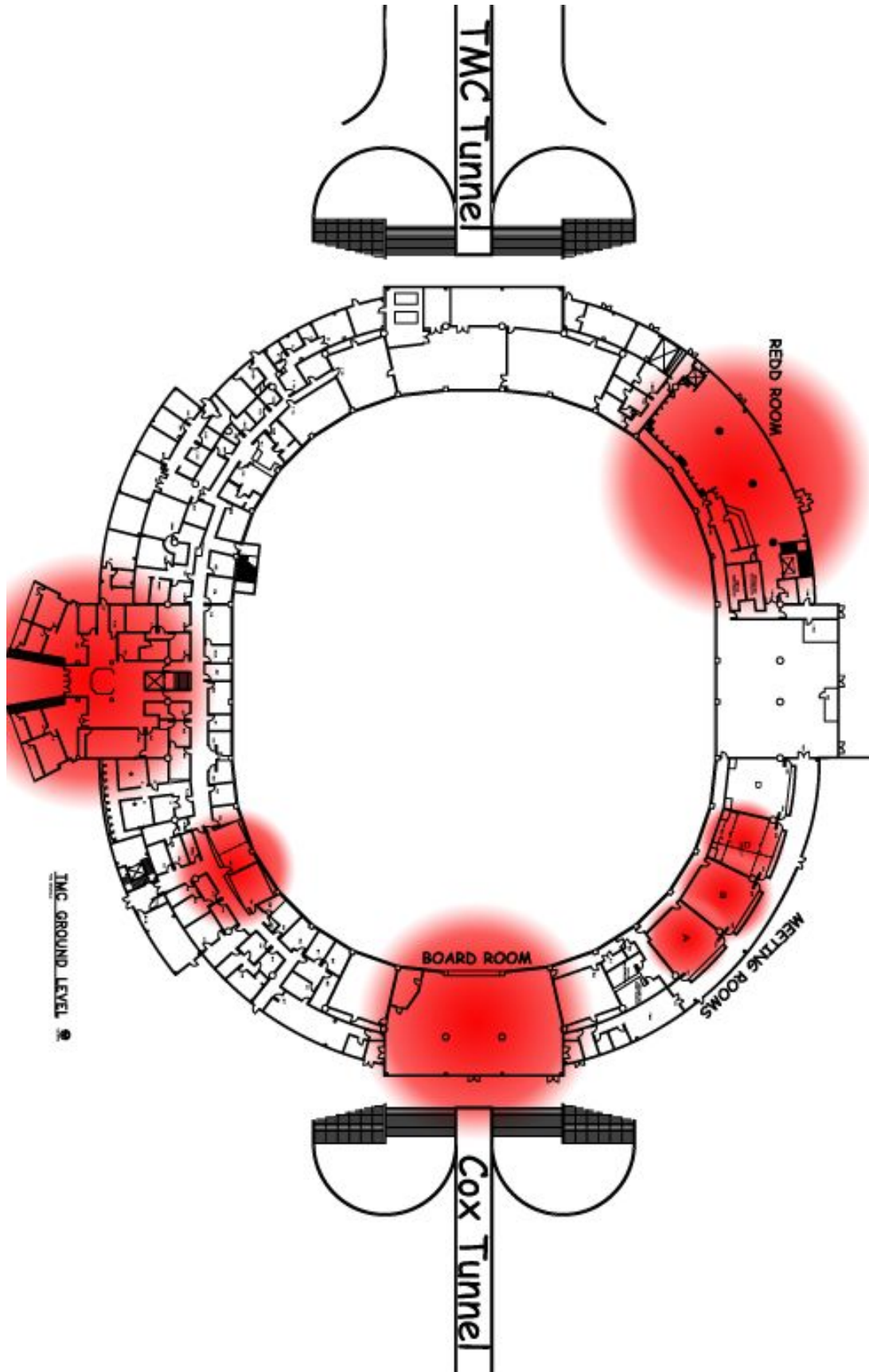
Wireless Coverage Map – Thomas & Mack Center & Cox Pavilion (Arena Level)



Wireless Coverage Map – Thomas & Mack Center (Backstage)



Wireless Coverage Map – Thomas & Mack Center (Ground Level)



Wireless Coverage Map – Cox Pavilion (Ground Level)

