
ADA - ADA Services

The Thomas & Mack Center, Sam Boyd Stadium and Cox Pavilion are committed to ensuring that every guest is provided a safe and pleasurable atmosphere. All three facilities recognize the needs of persons with disabilities and have met or exceeded the requirements of the Americans With Disabilities Act.

For more information please feel free to call: (702) 895-0929

Or call the TTY (Teletypewriter for the hearing impaired) number: (702) 895-2748

ADA - Assisted Listening Devices

Assisted listening devices are available in exchange for identification cards at the Thomas & Mack Center. Devices are located at the Guest Relations Booth located on the main concourse near sections 107. Assisted listening devices are available in exchange for identification cards at the Thomas & Mack Center. Devices are located at the Guest Relations Booth located on the main concourse near sections 107.

Also available at all three facilities:

- TDD Phone
- Disabled access phones-lowered for wheelchair access and include volume control devices

ADA - Parking

Designated parking is available for guests with disabilities at all three facilities. There are 52 spaces at the Thomas & Mack, six at the Cox Pavilion and 72 at Sam Boyd Stadium. Pavilion events will also have access to Thomas & Mack Center disabled parking spaces. For your convenience, parking lot maps for the facilities are included in this section.

ADA - Drop-Off

Guest needing special assistance and close access to the building entrances are welcome to be dropped off at entrance to the Thomas & Mack Center, or gates 1-2 at Sam Boyd Stadium.

Elevators are available inside the main lobby of the Thomas and Mack Center, guests attending events at the Pavilion will use these elevators as well.

You will also find escalators outside the facility.

ADA ramps are located at each entrance of the stadium.

If you need further assistance while at the facility please call (702) 895-3725

ADA - Purchasing Tickets / Accessible Seating

All three venues offer accessible seating areas to accommodate guests. Availability and type of accessible seating tickets will vary based on the venue and/or the type of event, and are subject to availability.

UNLVtickets offers two convenient ways to order accessible seating tickets.

Order your tickets by phone at 702-739-3267, and notify the ticket agent of your needs. You may also request accessible seating tickets online at <http://www.unlvtickets.com/ada/> by submitting the requested information directly to us via the internet. UNLVtickets processes online requests for accessible seating tickets as soon as they are received, but heavy volume can result in delays. While you will receive an e-mail from UNLVtickets within minutes, it could take up to 24 hours before the UNLVtickets specialist contacts you. Once the specialist does contact you, he or she will work with you to process and complete your request (subject to ticket availability).

After you purchase tickets you may still request special assistance by calling (702)895-3725

All three facilities also provide guests with the following:

- Lowered concession windows
- Accessible restrooms
- Wheelchair accessible ticket window

ADA - Further Assistance

Please call (702) 895-0928
TTY number at (702) 895-2748